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Introduction

Citrix® NetScaler® optimizes the delivery of web applications—increasing security and improving performance and Web server capacity. This approach ensures the best total cost of ownership (TCO), security, availability, and performance for Web applications. The Citrix NetScaler solution is a comprehensive network system that combines high-speed load balancing and content switching with state-of-the-art application acceleration, layer 4-7 traffic management, data compression, dynamic content caching, SSL acceleration, network optimization, and robust application security into a single, tightly integrated solution. Deployed in front of application servers, the system significantly reduces processing overhead on application and database servers, reducing hardware and bandwidth costs.

Citrix Access Gateway™ is the only SSL VPN to securely deliver any application with policy-based SmartAccess control. Users will have easy-to-use secure access to all of the enterprise applications and data they need to be productive and IT can cost effectively extend access to applications while maintaining security through SmartAccess application-level policies. With Access Gateway organizations are empowered to cost effectively meet the anywhere access demands of all workers – enabling flexible work options, easier outsourcing and non-employee access, and business continuity readiness – while ensuring the highest-level of information security.

This deployment guide walks through the step-by-step configuration details of how to configure the Citrix NetScaler for use as a SSL VPN gateway.
Solution Requirements

- SSL VPN for all applications
- Agentless connectivity, and Agent based connectivity
- Split-Tunneling without network conflicts
- User/Group Restrictions to specific VLANs and IP Addresses

Prerequisites

- Citrix NetScaler L4/7 Application Switch, running version 8.0+, (Quantity x 1 for single deployment, Quantity x 2 for HA deployment).
- Layer 2/3 switches, w/support for 802.1q Tagging & Trunking, (Quantity x 1)
- Client laptop/workstation running Internet Explorer 6.0+. 
The following is the Network that was used to develop this deployment guide, and is representative of a solution implemented at a customer site.

**Network Diagram**

<table>
<thead>
<tr>
<th>VLAN Legend</th>
<th>Primary NetScaler</th>
<th>Primary/Secondary NetScaler</th>
<th>Secondary NetScaler</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>IP Addresses:</td>
<td>Shared IP Addresses:</td>
<td>IP Addresses:</td>
</tr>
<tr>
<td></td>
<td>NSIP: 10.217.104.51</td>
<td>VIP: 67.97.253.92</td>
<td>NSIP: 10.217.104.52</td>
</tr>
<tr>
<td></td>
<td>SNIP: 10.217.104.53</td>
<td>SNIP: 169.145.91.239</td>
<td>SNIP: 10.217.104.54</td>
</tr>
<tr>
<td></td>
<td></td>
<td>SNIP: 169.145.92.239</td>
<td></td>
</tr>
<tr>
<td>VLAN 1</td>
<td>VLAN 10:</td>
<td>VLAN 91:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Interface 1/2, Untagged</td>
<td>Interface 1/4, Tagged</td>
<td></td>
</tr>
<tr>
<td></td>
<td>SNIP: 67.97.253.91</td>
<td>MIP: 169.145.91.240</td>
<td></td>
</tr>
<tr>
<td>VLAN 91</td>
<td>VLAN 92:</td>
<td>VLAN 4:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Interface 1/4, Tagged</td>
<td>Interface 1/4, Untagged</td>
<td></td>
</tr>
<tr>
<td></td>
<td>MIP: 169.145.92.240</td>
<td>Trunking ON</td>
<td></td>
</tr>
<tr>
<td>VLAN 92</td>
<td>VLAN 1: (Mgmt)</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Interface 0/1, Untagged</td>
<td>Interface 0/1, Untagged</td>
<td></td>
</tr>
<tr>
<td></td>
<td>MIP: 10.217.104.50</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Network Diagram**

1. **67.253.97.0**
2. **VLAN 10**
3. **VLAN 91**
4. **VLAN 92**
5. **Admin VLAN 1**
6. **Citrix NetScaler**
7. **Int1/2**
8. **Int1/4**
9. **Int0/1**
10. **VLAN Trunk**
11. **Apps1.citrixlabs.com 169.145.91.0**
12. **Apps2.citrixlabs.com 169.145.92.0**

**Network Diagram**

- **VLAN Legend**
  - VLAN 1
  - VLAN 10
  - VLAN 91
  - VLAN 92
  - TRUNK

**IP Addresses**

- **NSIP**:
  - 10.217.104.51
  - 10.217.104.52
  - 10.217.104.53
  - 10.217.104.54

- **SNIP**:
  - 10.217.104.53
  - 169.145.91.239
  - 169.145.92.239
  - 169.145.91.240
  - 169.145.92.240
  - 10.217.104.50
  - 10.217.104.54

- **VIP**:
  - 67.97.253.92

- **MIP**:
  - 169.145.91.240
  - 169.145.92.240
  - 10.217.104.50
Serial Connection

The NetScaler can be accessed by the serial port through any terminal emulation program. Windows Hyperterm is commonly used on a laptop or workstation. Connect a 9-pin Null Modem cable from the computer to the NetScaler’s console port. In the terminal emulation program configure the settings for 9600 baud, No stop bits, 8 data bits, and 1 parity bit. The login prompt should appear. The default login is nsroot, nsroot. It is advisable to change the nsroot password once connected.

Once connected type in the CLI command ‘configns’ (‘nsconfig’ if at the shell prompt). Select option 1 to change the NetScaler IP Address and Network Mask. Exit, save and reboot.

Ethernet Connection

The NetScaler can also be accessed by the default IP Address of 192.168.100.1, either through an http, https, telnet or ssh connection. Once connected, the login prompt should appear. The default login is nsroot, nsroot. It is advisable to change the nsroot password once connected.

Type in the CLI command ‘configns’ (‘nsconfig’ if at the shell prompt). Select option 1 to change the NetScaler IP Address and Network Mask. Exit, save and reboot.

Note: Changing the NetScaler IP Address always requires a reboot.
NetScaler Configuration

Deployment Model: NetScaler High Availability, Two-Arm Mode, SSL VPN

The NetScaler SSL VPNs in this example will be deployed as a high availability pair, in two-arm mode. Always start with the first NetScaler. The NetScalers in Two-Arm mode provide the utmost site security, as they provide a full reverse-proxy gateway to intercept incoming traffic before it is sent to the Applications on the backend. Once the initial NetScaler IP Address (NSIP) has been configured, you can connect to both the Primary and Secondary NetScalers via a http or https web browser connection.

1. Connect to the NetScaler via the NSIP using a web browser.

In this example:
NS1: http://10.217.104.51
NS2: http://10.217.104.52

Note: Java will be installed.

Default login: nsroot, nsroot.
In a High Availability deployment, one Application Switch actively accepts connections and manages servers, while the second monitors the first. If the first Application Switch quits accepting connections for any reason, the second Application Switch takes over and begins actively accepting connections. This prevents downtime and ensures that the services provided by the Application Switch will remain available even if one Application Switch ceases to function.

Important Considerations for NetScaler High Availability

- The passwords for both NetScalers ‘nsroot’ account must match. You must change these manually on the switches, they are not synchronized.
- The maximum node ID for Application Switches in an HA pair is 64.
- Both NetScaler HA peers must be running the same version of code.
- The configuration files in ‘ns.conf’ must match on both NetScalers. For this to happen, the following must occur:
  - The primary and secondary NetScaler Application switches must be configured with their own unique NSIP’s.
  - The ‘node id’ and ‘IP Address’ of one Application switch must point to the other Application switch (it’s HA peer).
  - You must configure RPC node passwords onto both Application switches. Initially, all Application Switches are configured with the same RPC node password. To enhance security, you should change these default RPC node passwords.

2. While connected to the Primary NetScaler, add the Secondary node.

   In the NetScaler GUI, navigate to: NetScaler > System > High Availability > Add.

   Enter the Node ID and IP address for the Secondary HA peer.

   In this example: ‘2’, and 10.217.104.52.

Note:

It is important to turn ‘Off’ HA Monitoring on interfaces that it is not intended for, otherwise HA Node Synchronization will not be successful.

In the NetScaler GUI: Navigate to NetScaler > Network > Interfaces.

Double-click the interface number(s), and turn ‘Off’ HA Monitoring.
4a. Connect to the Secondary NetScaler and tell it to take the Secondary role.

Navigate to NetScaler ➔ System ➔ High Availability ➔ Open ➔ “Stay Secondary”.

4b. Connect to the Secondary NetScaler and add the Primary node.

Enter the Node ID and IP address for the Primary HA peer.

In this example: ‘1’, and 10.217.104.1.
4c. Both Primary and Secondary must be configured to Actively participate in HA.

In the NetScaler GUI on the Primary: Navigate to NetScaler ➤ System ➤ High Availability ➤ ID 0 ➤ Open.

Select HA Status ‘Enabled’.

Enable HA Synchronization.

Enable HA Propagation.

Click ‘Ok’.

Repeat for Secondary.
5. A successful HA Synchronization can be viewed from the High Availability screen on either the Primary or Secondary node’s GUI.

From the same screen you can ‘Force Synchronization’ or ‘Force Failover’.

High Availability Command Synchronization

In a correct HA setup, any command issued on the primary Application Switch will propagate automatically to the secondary Application Switch. Some reasons why command synchronization may not work:

- Network connectivity is down
- Resources are not available on the Secondary Application switch
- Authentication failure, (nsroot and/or rpc node)
- HA Monitoring is not turned ‘On’, ‘Off’ on same interfaces for both nodes

TIP: Disabling the blinking LCD Panel

The LCD panel on the front of the NetScaler will flash intermittently until the unused interfaces are disabled and HA monitoring is turned off on them. In the GUI, Navigate to NetScaler > Network > Interfaces. Select an interface, right-click to disable. Right-click to Open, and disable HA monitoring.

Add a Default Route

6. Add a default route.

NetScaler ➜ Network ➜ Route ➜ Add

In this example, Network 0.0.0.0, Netmask 0.0.0.0, Gateway 67.97.253.1.

Optional:

Because we have a Subnet IP Address (SNIP) on the Public Interface 1/2, this isn’t really necessary.
## Important NetScaler IP Addresses

<table>
<thead>
<tr>
<th>Acronym</th>
<th>Description</th>
<th>Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>NSIP</td>
<td>NetScaler IP Address</td>
<td>The NetScaler IP (NSIP) is the management IP address for the appliance, and is used for all management related access to the appliance. There can only be one NSIP.</td>
</tr>
<tr>
<td>MIP</td>
<td>Mapped IP Address</td>
<td>The mapped IP address (MIP) is used by the Application Switch to represent the client when communicating with the backend managed server. Mapped IP addresses (MIP) are used for server-side connections and Reverse NAT. Think of this as the client’s source address on the server-side of the Application Switch, assuming a two-arm proxy deployment. In this example you can think of it as the Tagged VLAN IP.</td>
</tr>
<tr>
<td>SNIP</td>
<td>Subnet IP Address</td>
<td>The Subnet IP address (SNIP) allows the user to access an Application Switch from an external host that is residing on another subnet. When a subnet IP address is added, a corresponding route entry is made in the route table. Only one such entry is made per subnet. The route entry corresponds to the first IP address added in the subnet.</td>
</tr>
<tr>
<td>VIP</td>
<td>Virtual IP Address</td>
<td>The Virtual Server IP address (VIP) is used by the Application Switch to represent the public facing ip address of the managed services. ARP and ICMP attributes on this IP address allow users to host the same vserver on multiple Application Switches residing on the same broadcast domain.</td>
</tr>
<tr>
<td>DFG</td>
<td>Default Gateway</td>
<td>IP Address of the router that forwards traffic outside of the subnet where the appliance is installed.</td>
</tr>
</tbody>
</table>

Note: NSIP is Mandatory and requires a reboot.

## Add the remaining IP Addresses

IP Addresses that are added after HA Synchronization is complete, will be replicated on both Primary and Secondary NetScalers.

7. Add the remaining IP Addresses.

NetScaler ➔ Network ➔ IPs ➔ Add.

Make sure you take this opportunity to “Save” the configuration on both the Primary and Secondary NetScalers.
IP Addresses, Interfaces and VLANs

Assigning IP Addresses to Interfaces is done 'virtually' through the use of port based VLANs.

By default, all the interfaces on the system are in a single port-based VLAN as untagged interfaces. This VLAN is the default VLAN with a VID equal to 1.

When an interface is added to a new VLAN as an untagged member, the interface is automatically removed from the default VLAN and placed in the new VLAN. This becomes a convenient feature, such that when we plug the NetScaler into a Switch that is using VLANs with tagging, we only need to check the box, to turn on tagging. VLANs are typically used to separate subnet traffic.

If Trunking is turned On, you will see an interface as a member of more than one VLAN.

8. Create VLANs and Assign Mapped IP Addresses to them.

NetScaler ➔ Network ➔ VLANs ➔ Add.

Note: For this example: We create VLANs 4, 10, 91, 92. Only VLANs 91 and 92 are tagged.

Interface 0/1 is our management interface, in VLAN 1.

Interface 1/2 is our public interface, in VLAN 10.

Interface 1/4 is the server side interface, and will be used as our 802.1q VLAN Trunk.

The corresponding port on the Layer 2 switch will be configured for 802.1q Trunking.

NetScaler ➔ Network ➔ VLANs, to view VLAN and Interface assignments on the Application switch.
Configuring the Virtual MAC

The Virtual MAC address (VMAC) is a floating entity shared by the primary and secondary nodes in an HA setup.

In an HA setup, the primary node owns all of the floating IP addresses such as MIP, SNIP, VIP, etc. It responds to ARP requests for these IP addresses with its own MAC address. As a result, the ARP table of an external device (for example, upstream router) is updated with the floating IP address and the primary node’s MAC address.

When a failover occurs, the secondary node takes over as the new primary node. It then uses Gratuitous ARP to advertise the floating IP addresses that it acquired from the primary. The MAC address that the new primary advertises is that of its own interface.

Some devices do not accept Gratuitous ARP messages. You can overcome this problem by configuring a VMAC on both nodes of an HA pair. This implies that both the nodes possess identical MAC addresses. As a result, when failover occurs, the MAC address of the secondary node remains unchanged and ARP tables on the external devices do not need to be updated.

To create a VMAC, you need to create a VRID and bind it to an interface. In an HA setup, you need to bind it to the interfaces on both the primary and secondary nodes. When the VRID is bound to an interface, the system generates a VMAC with the VRID as the last octet. The generic VMAC is of the form 00:00:5e:00:01:<VRID>.

9. Assign a VMAC.

Navigate to NetScaler ➔ Network ➔ VMAC ➔ Add.

Add a Virtual Router ID to the Interface that HA Monitoring is enabled on.
SSL Keys & Certificates

Obtaining Keys and Certificates

Using any of the SSL features on the NetScaler requires that you obtain a certificate and private key for the NetScaler. An SSL certificate is a digital data form (X509) that identifies a particular company (domain) or an individual. An SSL key is the private component of the public-private key pair used in asymmetric key encryption (public key encryption).

Note: The Application Switch supports a certificate key size of up to 2,048 bits (RSA/DSA).

There are three ways to obtain keys and certificates for use with the Application Switch.

1) Create a self-signed certificate using the SSL certificate wizard.

2) Use an existing one, either root or intermediary, from an existing web server.

3) Obtain one from a public CA-Certificate Authority, such as Verisign.

In this guide we will use the Application Switch to generate a self-signed certificate. Refer to the Installation and Configuration Guide, NS_ICG_V1.pdf, for instructions on how to use an existing certificate or obtain one from a CA. NS_ICG_V2.pdf provides more detail surrounding SSL VPN configuration and should be used as another reference.

Using the SSL Certificate Wizard

Tip:

If you are in a rush to complete a proof of concept or a test environment, skip this section and use the Certificate creation tool inside of the SSL VPN Wizard in the next section, it is much easier.

10. To launch the SSL Certificate Wizard, from the GUI, navigate to NetScaler ➔ SSL.

   Click on the <Certificate Wizard>.
Once past the introduction screen, enter the name for the file to store the SSL keys in.

Common key strength values: 512, 1024, 2048.

Enter a filename to store the request.

Select the PEM format for CA. Enter a passphrase.

Enter the X509 fields.
13. Enter the filename for the SSL Certificate. You will need to find this one later. Make sure you select Root CA certificate, as this is a self-signed root certificate.

Enter a passphrase.

Enter a time period this certificate is valid for. 3650 is equivalent to 10 years. More stringent security rules would dictate shorter time periods.

TIP:

**Common Name:**
The common name should match the name used by DNS servers during a DNS lookup of your virtual server (for example, vpn.citrixlabs.com). Most browsers use this information for authenticating the virtual server's certificate during the SSL handshake. If the virtual server DNS name does not match the common name as given in the server certificate, the browsers will terminate the SSL handshake or prompt the user with a warning message. Do not use wildcard characters such as * or ? and do not use an IP address as a common name. The common name should be without the protocol specifier http:// or https://.

**Organization Name:**
The organization name (corporation, limited partnership, university, or government agency) must be registered with some authority at the national, state, or city level. Use the legal name under which the organization is registered. Do not abbreviate the organization name and do not use the following characters in the name: < > ~ ! @ # $ % ^ * / \ ? . For example, Citrix Systems, Inc.
Enter a key pair filename and passphrase.

Then select Finish.

TIP:

Now is a good time to log into the GUI on both the Primary and Secondary NetScaler and make sure the SSL Certificate exists on both systems. If the certificate files (request, key, certificate) did not get replicated from the Primary to the Secondary HA unit, then creating the SSL VPN will be difficult.

Make sure the SSL Certificate files exist on both the Primary and Secondary. The most efficient way to do this is to SSH into the Primary node, and enter the 'sync HA files all' command.

You can also download / upload certificate files using a tool called WinSCP. http://winscp.net/.

The certificate files are stored in the /nsconfig/ssl directory.

This is also a good time for Force Synchronization and save configurations.

Once the SSL VPN is completely configured, you will want to perform a ‘Force Failover’ to make sure the VPN comes up on the Secondary unit to ensure the certificates have been replicated across the HA systems.
SSL VPN Configuration

SSL VPN Wizard

This section walks through the steps to configure a basic SSL VPN using the SSL VPN Wizard. The basic configuration steps are: Enable the SSL VPN feature, Create an SSL VPN virtual server, Configure name resolution for VPN clients, and Configure the VPN’s SSL certificate(s).

15. First the SSL VPN feature needs to be enabled.

From the GUI, navigate to NetScaler ➔ System ➔ Settings ➔ Basic Features. Click on <basic features> and check the SSL VPN box.

16. The SSL VPN Wizard simplifies the process of creating the SSL VPN configuration.

From the GUI, navigate to NetScaler ➔ SSL VPN.

In the right-hand frame, select <SSL VPN Wizard>.
17. After the Introduction, create the Virtual Server for the SSL VPN by entering the Public IP Address that users will access the SSL VPN by. Also enter the port and FQDN.

18. Specify the SSL Certificate. Click on the first drop down menu on the right-hand frame, and select the name of the certificate created earlier in the exercise.

If you skipped the certificate creation in the previous section, you can create one quickly for testing by clicking on the second button.
19. Add the Domain Name Server and select DNS.

20. Enter a local username and password for authentication.

Note: If the Virtual Server does not come up, make sure the licenses match on the Primary and Secondary devices.
Accessing the SSL VPN

Importing SSL Certificates

If you followed the tip in the previous section on the use of Common Name and Organization Name, then there is one more step to enable your clients. Download the SSL Certificate from the Primary or Secondary Application Switch and Import the certificate into the web browser as a “Trusted Root Certificate Authority”.

Internet Explorer: Navigate to Tools ➔ Internet Options ➔ Content. Certificates ➔ Trusted Root Certificate Authorities ➔ Import.

Firefox: Navigate to Tools ➔ Options ➔ View Certificates. Select the Authorities Tab ➔ Import.

Testing the SSL VPN

To access the SSL VPN, you need to launch a browser and point it to the Virtual Server IP Address (VIP) created in the previous section. This is the public facing IP Address. For example, in the lab used in this guide, https://67.97.253.92 ~or~ https://vpn.citrixlabs.com.

At the logon screen, enter the username and password of the user account you created earlier. If the user authenticates correctly, you will see the window shown on the next page.

Note:

If you see a certificate warning before the login window appears, this may be because the VPN is using a self-signed certificate or an invalid certificate. If you used a self-signed certificate, you can ignore this warning.

If you used a certificate signed by a CA, however, there is a problem with the certificate, so close the warning by clicking the “No” button. Verify that you generated the site certificate correctly if you used a signed CSR, and that the distinguished name data entered in the CSR is accurate. Check that the configured certificate’s common name corresponds to the configured virtual server IP information.

If the login screen does not appear, or if you received a different error, review the setup process and confirm that all steps were performed correctly and that all parameters were entered accurately.
21. Enter the username and password created earlier.

When authentication is successful, the following screen appears.

You have the option of downloading the SSL VPN Agent.
Things you need to know

There are two ways to access the SSL VPN

1) Agentless (using a web browser plug-in)
The SSL VPN does not need a client or agent, which is what makes SSL VPN so attractive, affordable and efficient. You can require all users to access the SSL VPN by only using the web browser.

2) Agent Login (using an agent installed on the users computer)
When you configure the SSL VPN Policies you will notice under the VPN Global Settings, Client Experience, Windows Client Type, there are two types of clients. Agent and Plugin. Agent=Windows Agent Client, Plugin=Active-X client ~or~ Java applet client.

Windows users will use either the Agent (Agent login) or Active-X client or Java applet client (Agentless login), while other OS’s will use the Java applet client. The Transparent Inspection setting determines which Client gets downloaded. Also keep in mind the ActiveX and Java clients behave differently and have differing depths of features.

The Windows Active-X plug-in intelligently intercepts traffic to be tunneled to the private intranet. Alternatively, the Java applet plug-in, available for both Windows and non-Windows operating systems, does not intercept traffic transparently and hence native client/server applications need to be specifically configured on the system. Once these applications are configured on a port basis, the Java applet plug-in listens on those pre-configured application ports via the client’s loopback interface in order to manage the client’s connections.

Split Tunneling

Split tunneling allows an ActiveX client to distinguish between SSL VPN traffic and other traffic based on destination IP, and direct only SSL VPN traffic through the SSL VPN tunnel. However, setting Split Tunnel to ON, will enable the traffic to bypass the secure NetScaler VPN tunnel.

With split tunnel set to OFF, all user traffic is tunneled through the secure NetScaler SSL VPN tunnel. Setting split tunnel to Reverse will enable all traffic except Traffic directed to IP addresses belonging to the intranet network domains configured on the SSL VPN to pass through the secure NetScaler VPN tunnel.

Cleanup

The Client Cleanup Prompt controls the display of the Client Cleanup pop-up window that appears on Windows client machines on exiting the SSL VPN session. If prompted, the user can select the data that needs to be removed. However, certain types of data can be automatically removed by configuring the force cleanup option.

Client Cleanup can be automatically performed, by turning OFF the Client Cleanup Prompt and setting the Cleanup options in advanced settings.

Home Page

When a VPN user logs in, the default SSL VPN portal page is presented to the user. On configuring the home page URL option, the system will redirect the VPN user’s browser to the URL specified in the Home Page field. If the option is unchecked, no homepage will be displayed after the SSL VPN user logs in.
SSL VPN Policies

Evaluated in the following order, these policies give you control over clients as they access the resources within the Intranet. If none of the policies match those bound to users or groups, then global policies will be evaluated and applied.

Authentication policy
In the SSL VPN, there are five types of policies available for managing your configuration dynamically. Authentication policies are used to define what type of authentication method to ascribe to users. These policies are applied first by the system in order to determine who is allowed to log in to the SSL VPN.

Session policy
The VPN Session Policy regulates how clients are configured. With VPN session policies, you may define policies to set various client Agent (ActiveX) or Plug-in (Java) parameters such as client security checks and proxy configurations. VPN session policies are evaluated based on client source network after user authentication has been performed. VPN Session policies are useful for directing clients to specific home pages or CPS Server farms, and setting ICA Proxy ON or OFF.

Authorization policy
The Authorization policy is used to control which resources SSL VPN clients may access. Each time a client attempts to access an intranet resource through the SSL VPN, all the authorization policies for that user are evaluated to determine whether the user is allowed to access that resource before the user is given access to the resource.

Traffic policy
VPN Traffic policies further refine how clients are to access resources. With VPN traffic policies, you can customize VPN session traffic parameters such as what application timeout interval to apply to client sessions. These policies can be evaluated based on requested resource location data such as an IP address, port number, or a URL.

Tunnel policy
Tunnel traffic policy is used to control available traffic acceleration services including compression. Tunnel traffic policies evaluate what services to apply based on requested resource destination IP address, port, or URL.

Intranet Applications policy
Intranet Applications are applications which can be accessed through the VPN. When split tunneling in ON, only traffic to the configured intranet applications are tunnelled through the VPN.

Intranet IPs policy
Intranet IP Addresses allow you to provide a range of IP Addresses to be used as a resource for a defined group of users. Think of it as a built-in DHCP server. It works off of the CIDR principle, so you will need to break out your subnet calculator.
Step-by-Step SSL VPN policy creation

22. The first thing to do is launch the SSL VPN Policy Manager.

From the GUI, navigate to NetScaler ➔ SSL VPN. In the right-side frame, second from the top, click on <SSL VPN Manager>.

Up pops the SSL VPN Manager GUI.

23. Create a new group to assign our policies to.

In this example, we create a group called 'sslvpn'.

We add our vpn user ‘vpn1’ to this group.
24. The first Authorization policy we create is to allow anyone to come into the VPN. So our first Auth policy is `REQ.IP.SOURCEIP == 0.0.0.0 -netmask 0.0.0.0`.

25. The second Authorization policy we create is to only allow users who are destined for the 91 Subnet which is also VLAN 91. So our second Auth policy is `REQ.IP.DESTIP == 169.145.91.0 -netmask 255.255.255.0`.
26. The next step is to Create a New Session Policy.

Add an expression to match ‘ns_true’ so the policy evaluates to true.

27. And the Session Action which dictates all of the end user ‘Client’ behavior.

Here we are configuring Windows clients to use the Agent client with Split Tunneling, a session timeout and transparent inspection.

We selected Advanced settings and configured the VPN to automatically cleanup the clients files when they logout of the VPN.
28. Create an Intranet policy to allow users access to Subnet 91 (Vlan 91).

29. Finally bind an IP Subnet range for users to be assigned IP Addresses from. This can only done directly to the resources in the left-side frame of the SSL VPN Policy Manager.

Open up the ‘sslvpn’ group created earlier, under ‘Intranet IPs’, bind new intranet ip.

Think of this as a built-in DHCP server that assigns IP Addresses.
Finally, bind all of these policies together to the ‘sslvpn’ group, so that when the user ‘vpn1’ logs in, they are bound to those policies.

Do this by click-hold-and-drag from the Available Policies frame in the center of the SSL VPN Policy Manager, to the Configured Policies in the left-side frame, under groups, ‘sslvpn’.

Test the connection from a client machine.

After logging into the SSL VPN, do a right-click on the ActiveX client in the system trap, and select Configure.

Here you can view the configuration details for the client to see if the policies were correctly pushed down to the client.

From the same client, right-click to logout of the SSL VPN.
Appendix A - NetScaler Application Switch Configuration

Primary NetScaler

#NS8.0 Build 49.2

# Last modified by `save config`, Sun Dec 23 23:21:57 2007

set ns config -IPAddress 10.217.104.51 -netmask 255.255.255.0

enable ns feature CMP SSLVPN SSL

set lACP -sysPriority 32768

set system user nsroot 1b8c0fd3800004c04ecd8f170ec96e3d2c597e739e223fced -encrypted

set interface 0/1 -speed AUTO -duplex AUTO -autoneg ENABLED -haMonitor ON -trunk OFF -lACPMode DISABLED -throughput 0

set interface 1/1 -speed AUTO -duplex AUTO -flowControl RX -autoneg ENABLED -haMonitor OFF -trunk OFF -lACPMode DISABLED -throughput 0

set interface 1/2 -speed AUTO -duplex AUTO -flowControl RX -autoneg ENABLED -haMonitor OFF -trunk OFF -lACPMode DISABLED -throughput 0

set interface 1/3 -speed AUTO -duplex AUTO -flowControl RX -autoneg ENABLED -haMonitor OFF -trunk OFF -lACPMode DISABLED -throughput 0

set interface 1/4 -speed 1000 -duplex FULL -flowControl RX -autoneg DISABLED -haMonitor OFF -trunk ON -lACPMode DISABLED -throughput 0

set interface 1/5 -speed AUTO -duplex AUTO -flowControl RX -autoneg ENABLED -haMonitor OFF -trunk OFF -lACPMode DISABLED -throughput 0

set interface 1/6 -speed AUTO -duplex AUTO -flowControl RX -autoneg ENABLED -haMonitor OFF -trunk OFF -lACPMode DISABLED -throughput 0

set interface 1/7 -speed AUTO -duplex AUTO -flowControl RX -autoneg ENABLED -haMonitor OFF -trunk OFF -lACPMode DISABLED -throughput 0

set interface 1/8 -speed AUTO -duplex AUTO -flowControl RX -autoneg ENABLED -haMonitor OFF -trunk OFF -lACPMode DISABLED -throughput 0

add HA node 2 10.217.104.52

add ns ip 10.217.104.54 255.255.255.0 -vServer DISABLED -gui SECUREONLY -mgmtAccess ENABLED

add ns ip 169.145.91.239 255.255.255.0 -vServer DISABLED -telnet DISABLED -ftp DISABLED -gui DISABLED -ssh DISABLED -snmp DISABLED

add ns ip 169.145.92.239 255.255.255.0 -vServer DISABLED -telnet DISABLED -ftp DISABLED -gui DISABLED -ssh DISABLED -snmp DISABLED

add ns ip 169.145.92.240 255.255.255.0 -type MIP -vServer DISABLED -telnet DISABLED -ftp DISABLED -gui DISABLED -ssh DISABLED -snmp DISABLED
add ns ip 169.145.91.240 255.255.255.0 -type MIP -vServer DISABLED -telnet DISABLED -ftp DISABLED -gui DISABLED -ssh DISABLED -snmp DISABLED
add ns ip 10.217.104.50 255.255.255.0 -type MIP -vServer DISABLED -gui SECUREONLY -mgmtAccess ENABLED
add ns ip 67.97.253.91 255.255.255.0 -vServer DISABLED -telnet DISABLED -ftp DISABLED -gui DISABLED -ssh DISABLED -snmp DISABLED
add vlan 4
add vlan 10
add vlan 91
add vlan 92
bind vlan 4 -ifnum 1/4
bind vlan 10 -ifnum 1/2
bind vlan 10 -IPAddress 67.97.253.91 255.255.255.0
bind vlan 91 -ifnum 1/4 -tagged
bind vlan 91 -IPAddress 169.145.91.239 255.255.255.0
bind vlan 92 -ifnum 1/4 -tagged
bind vlan 92 -IPAddress 169.145.92.240 255.255.255.0
add vrID 60
bind vrID 60 -ifnum 0/1
set locationParameter -context geographic -q1label Continent -q2label Country -q3label Region -q4label City -q5label ISP -q6label Organization
add policy expression users “SOURCEIP == 0.0.0.0 -netmask 0.0.0.0”
add aaa user vpn1 -password c83f1e11 -encrypted
add aaa group sslvpn
add vpn intranetApplication Intranet-Subnet-91 ANY 169.145.91.0 -netmask 255.255.255.0 -destPort 1-65535 -interception TRANSPARENT
add authorization policy Auth91 “REQ.IP.DESTIP == 169.145.91.0 -netmask 255.255.255.0” ALLOW
add authorization policy AuthAllInbound “REQ.IP.SOURCEIP == 0.0.0.0 -netmask 0.0.0.0” ALLOW
add vpn vserver vpn.citrixlabs.com SSL 67.97.253.92 443 -maxAAAUsers 5 -downStateFlush DISABLED
set ns rpcNode 10.217.104.51 -password 8a7b47412495776a0cd31b862cbe4d72b5cbd59868a136d4bdeb56cf03b28 -encrypted -srcIP 10.217.104.51
set ns rpcNode 10.217.104.52 -password 8a7b47412495776a0cd31b862cbe4d72b5cbd59868a136d4bdeb56cf03b28 -encrypted -srcIP 10.217.104.51
set responder param -undefAction NOOP
set rewrite param -undefAction NOREWRITE
add dns nameServer 66.165.176.28 -state DISABLED

set dns parameter -nameLookupPriority DNS

add ssl certKey ns-server-certificate -cert ns-server.cert -key ns-server.key
add ssl certKey citrixlabs.keypair -cert citrixlabs.cer -key citrixlabs.key -inform DER

set ssl service nshttps-67.97.253.91-443 -sessReuse ENABLED -sessTimeout 120 -cipherRedirect DISABLED -sslv2Redirect DISABLED
set ssl service nsrpcs-67.97.253.91-3008 -sessReuse ENABLED -sessTimeout 120 -cipherRedirect DISABLED -sslv2Redirect DISABLED
set ssl service nshttps-10.217.104.50-443 -sessReuse ENABLED -sessTimeout 120 -cipherRedirect DISABLED -sslv2Redirect DISABLED
set ssl service nsrpcs-10.217.104.50-3008 -sessReuse ENABLED -sessTimeout 120 -cipherRedirect DISABLED -sslv2Redirect DISABLED
set ssl service nshttps-169.145.91.240-443 -sessReuse ENABLED -sessTimeout 120 -cipherRedirect DISABLED -sslv2Redirect DISABLED
set ssl service nsrpcs-169.145.91.240-3008 -sessReuse ENABLED -sessTimeout 120 -cipherRedirect DISABLED -sslv2Redirect DISABLED
set ssl service nshttps-169.145.92.240-443 -sessReuse ENABLED -sessTimeout 120 -cipherRedirect DISABLED -sslv2Redirect DISABLED
set ssl service nsrpcs-169.145.92.240-3008 -sessReuse ENABLED -sessTimeout 120 -cipherRedirect DISABLED -sslv2Redirect DISABLED
set ssl service nshttps-169.145.92.239-443 -sessReuse ENABLED -sessTimeout 120 -cipherRedirect DISABLED -sslv2Redirect DISABLED
set ssl service nsrpcs-169.145.92.239-3008 -sessReuse ENABLED -sessTimeout 120 -cipherRedirect DISABLED -sslv2Redirect DISABLED
set ssl service nshttps-10.217.104.54-443 -sessReuse ENABLED -sessTimeout 120 -cipherRedirect DISABLED -sslv2Redirect DISABLED
set ssl service nsrpcs-10.217.104.54-3008 -sessReuse ENABLED -sessTimeout 120 -cipherRedirect DISABLED -sslv2Redirect DISABLED
set cache parameter -memLimit 0 -via "NS-CACHE-8.0:   1" -verifyUsing HOSTNAME_AND_IP -maxPostLen 0 -prefetchMaxPending 4294967294 -enableBypass YES
set cache contentGroup BASEFILE -relExpiry 86000 -maxResSize 256 -memLimit 2
set cache contentGroup DELTAJS -relExpiry 86000 -insertAge NO -maxResSize 256 -memLimit 1 -pinned YES
set aaa parameter -maxAAAUsers 5
add vpn sessionAction userAction -sessTimeout 20 -windowsClientType AGENT
add vpn sessionAction SessionAct91 -sessTimeout 10 -splitTunnel ON -transparentInterception ON -windowsClientType AGENT -defaultAuthorizationAction ALLOW -clientCleanupPrompt OFF -forceCleanup all -homePage none -icaProxy OFF

add vpn sessionPolicy SessPolicy91 ns_true SessAction91
add vpn sessionPolicy SessPolicy92 ns_true SessAction92
add vpn sessionPolicy users "REQ.IP.SOURCEIP == 0.0.0.0 -netmask 0.0.0.0" userAction
add vpn sessionPolicy SessionPol91 ns_true SessionAct91

set aaa preauthenticationparameter -preauthenticationaction ALLOW -rule ns_true


bind aaa group sslvpn -userName vpn1
bind aaa group sslvpn -intranetIP 169.145.91.0 255.255.255.224
bind aaa group sslvpn -policy Auth91
bind aaa group sslvpn -policy SessionPol91
bind aaa group sslvpn -intranetApplication Intranet-Subnet-91

bind tunnel global ns_tunnel_cmpall_gzip

set lb sipParameters -addRportVip ENABLED

bind ssl service nshttps-67.97.253.91-443 -certkeyName ns-server-certificate
bind ssl service nsrpcs-67.97.253.91-3008 -certkeyName ns-server-certificate
bind ssl service nshttps-10.217.104.50-443 -certkeyName ns-server-certificate
bind ssl service nsrpcs-10.217.104.50-3008 -certkeyName ns-server-certificate
bind ssl service nshttps-169.145.91.240-443 -certkeyName ns-server-certificate
bind ssl service nsrpcs-169.145.91.240-3008 -certkeyName ns-server-certificate
bind ssl service nshttps-169.145.92.240-443 -certkeyName ns-server-certificate
bind ssl service nsrpcs-169.145.92.240-3008 -certkeyName ns-server-certificate
bind ssl service nshttps-169.145.91.239-443 -certkeyName ns-server-certificate
bind ssl service nsrpcs-169.145.91.239-3008 -certkeyName ns-server-certificate
bind ssl service nshttps-169.145.92.239-443 -certkeyName ns-server-certificate
bind ssl service nsrpcs-169.145.92.239-3008 -certkeyName ns-server-certificate
bind ssl service nshttps-169.145.91.239-443 -certkeyName ns-server-certificate
bind ssl service nsrpcs-169.145.91.239-3008 -certkeyName ns-server-certificate
bind ssl service nshttps-10.217.104.54-443 -certkeyName ns-server-certificate
bind ssl service nsrpcs-10.217.104.54-3008 -certkeyName ns-server-certificate
bind ssl service nskrpcs-127.0.0.1-3009 -certkeyName ns-server-certificate
bind ssl service nshttps-127.0.0.1-443 -certkeyName ns-server-certificate
bind ssl service nsrpcs-127.0.0.1-3008 -certkeyName ns-server-certificate
bind ssl vserver vpn.citrixlabs.com -certkeyName citrixlabs.keypair
set ns hostName nsPrimary

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**Secondary NetScaler**

# NS8.0 Build 49.2

set ns config -IPAddress 10.217.104.52 -netmask 255.255.255.0
enable ns feature CMP SSLVPN SSL
set lacp -sysPriority 32768
set system user nsroot 1b8c0fd3800004c04ecd8f170ec96e3d2c597e739e223c -encrypted
set interface 0/1 -speed AUTO -duplex AUTO -autoneg ENABLED -haMonitor ON -trunk OFF -lacpMode DISABLED -throughput 0
set interface 1/1 -speed AUTO -duplex AUTO -flowControl RX -autoneg ENABLED -haMonitor OFF -trunk OFF -lacpMode DISABLED -throughput 0
set interface 1/2 -speed AUTO -duplex AUTO -flowControl RX -autoneg ENABLED -haMonitor OFF -trunk OFF -state DISABLED -lacpMode DISABLED -throughput 0
set interface 1/3 -speed AUTO -duplex AUTO -flowControl RX -autoneg ENABLED -haMonitor OFF -trunk OFF -lacpMode DISABLED -throughput 0
set interface 1/4 -speed AUTO -duplex AUTO -flowControl RX -autoneg ENABLED -haMonitor OFF -trunk ON -lacpMode DISABLED -throughput 0
set interface 1/5 -speed AUTO -duplex AUTO -flowControl RX -autoneg ENABLED -haMonitor OFF -trunk OFF -lacpMode DISABLED -throughput 0
set interface 1/6 -speed AUTO -duplex AUTO -flowControl RX -autoneg ENABLED -haMonitor OFF -trunk OFF -lacpMode DISABLED -throughput 0
set interface 1/7 -speed AUTO -duplex AUTO -flowControl RX -autoneg ENABLED -haMonitor OFF -trunk OFF -lacpMode DISABLED -throughput 0
set interface 1/8 -speed AUTO -duplex AUTO -flowControl RX -autoneg ENABLED -haMonitor OFF -trunk OFF -lacpMode DISABLED -throughput 0
add HA node 1 10.217.104.51
add ns ip 10.217.104.54 255.255.255.0 -vServer DISABLED -gui SECUREONLY -mgmtAccess ENABLED
add ns ip 169.145.91.239 255.255.255.0 -vServer DISABLED -telnet DISABLED -ftp DISABLED -gui DISABLED -ssh DISABLED -snmp DISABLED
add ns ip 169.145.92.239 255.255.255.0 -vServer DISABLED -telnet DISABLED -ftp DISABLED -gui DISABLED -ssh DISABLED -snmp DISABLED
add ns ip 169.145.92.240 255.255.255.0 -type MIP -vServer DISABLED -telnet DISABLED -ftp DISABLED -gui DISABLED -ssh DISABLED
-snmp DISABLED

add ns ip 169.145.91.240 255.255.255.0 -type MIP -vServer DISABLED -telnet DISABLED -ftp DISABLED -gui DISABLED -ssh DISABLED -snmp DISABLED

add ns ip 10.217.104.50 255.255.255.0 -type MIP -vServer DISABLED -gui SECUREONLY -mgmtAccess ENABLED

add ns ip 67.97.253.91 255.255.255.0 -vServer DISABLED -telnet DISABLED -ftp DISABLED -gui DISABLED -ssh DISABLED -snmp DISABLED

add vlan 4
add vlan 10
add vlan 91
add vlan 92
bind vlan 4 -ifnum 1/4
bind vlan 10 -ifnum 1/2
bind vlan 10 -IPAddress 67.97.253.91 255.255.255.0
bind vlan 91 -ifnum 1/4 -tagged
bind vlan 91 -IPAddress 169.145.91.239 255.255.255.0
bind vlan 92 -ifnum 1/4 -tagged
bind vlan 92 -IPAddress 169.145.92.240 255.255.255.0
add vrID 60
bind vrID 60 -ifnum 0/1

set locationParameter -context geographic -q1label Continent -q2label Country -q3label Region -q4label City -q5label ISP -q6label Organization

add policy expression users “SOURCEIP == 0.0.0.0 -netmask 0.0.0.0”
add aaa user vpn1 -password c83f1e11 -encrypted
add aaa group sslvpn
add vpn intranetApplication Intranet-Subnet-91 ANY 169.145.91.0 -netmask 255.255.255.0 -destPort 1-65535 -interception TRANSPARENT
add authorization policy Auth91 “REQ.IP.DESTIP == 169.145.91.0 -netmask 255.255.255.0” ALLOW
add authorization policy AuthAllInbound “REQ.IP.SOURCEIP == 0.0.0.0 -netmask 0.0.0.0” ALLOW
add vpn vserver vpn.citrixlabs.com SSL 67.97.253.92 443 -maxAAAUsers 5 -downStateFlush DISABLED

set ns rpcNode 10.217.104.52 -password 8a7b474124957776a0cd31b862cbe4d72b5cbd59868a136d4bdeb56cf03b28 -encrypted -srcIP 10.217.104.52

set ns rpcNode 10.217.104.51 -password 8a7b474124957776a0cd31b862cbe4d72b5cbd59868a136d4bdeb56cf03b28 -encrypted -srcIP 10.217.104.52

set responder param -undefAction NOOP
set rewrite param -undefAction NOREWRITE
add dns nameServer 66.165.176.28 -state DISABLED
set dns parameter -nameLookupPriority DNS
add ssl certKey ns-server-certificate -cert ns-server.cert -key ns-server.key
add ssl certKey citrixlabs.keypair -cert citrixlabs.cer -key citrixlabs.key -inform DER
set ssl service nshttps-67.97.253.91-443 -sessReuse ENABLED -sessTimeout 120 -cipherRedirect DISABLED -sslv2Redirect DISABLED
set ssl service nsrpcs-67.97.253.91-3008 -sessReuse ENABLED -sessTimeout 120 -cipherRedirect DISABLED -sslv2Redirect DISABLED
set ssl service nshttps-10.217.104.50-443 -sessReuse ENABLED -sessTimeout 120 -cipherRedirect DISABLED -sslv2Redirect DISABLED
set ssl service nsrpcs-10.217.104.50-3008 -sessReuse ENABLED -sessTimeout 120 -cipherRedirect DISABLED -sslv2Redirect DISABLED
set ssl service nshttps-169.145.91.240-443 -sessReuse ENABLED -sessTimeout 120 -cipherRedirect DISABLED -sslv2Redirect DISABLED
set ssl service nsrpcs-169.145.91.240-3008 -sessReuse ENABLED -sessTimeout 120 -cipherRedirect DISABLED -sslv2Redirect DISABLED
set ssl service nshttps-169.145.92.240-443 -sessReuse ENABLED -sessTimeout 120 -cipherRedirect DISABLED -sslv2Redirect DISABLED
set ssl service nsrpcs-169.145.92.240-3008 -sessReuse ENABLED -sessTimeout 120 -cipherRedirect DISABLED -sslv2Redirect DISABLED
set ssl service nshttps-169.145.92.239-443 -sessReuse ENABLED -sessTimeout 120 -cipherRedirect DISABLED -sslv2Redirect DISABLED
set ssl service nsrpcs-169.145.92.239-3008 -sessReuse ENABLED -sessTimeout 120 -cipherRedirect DISABLED -sslv2Redirect DISABLED
set ssl service nshttps-169.145.91.239-443 -sessReuse ENABLED -sessTimeout 120 -cipherRedirect DISABLED -sslv2Redirect DISABLED
set ssl service nsrpcs-169.145.91.239-3008 -sessReuse ENABLED -sessTimeout 120 -cipherRedirect DISABLED -sslv2Redirect DISABLED
set ssl service nshttps-10.217.104.54-443 -sessReuse ENABLED -sessTimeout 120 -cipherRedirect DISABLED -sslv2Redirect DISABLED
set ssl service nsrpcs-10.217.104.54-3008 -sessReuse ENABLED -sessTimeout 120 -cipherRedirect DISABLED -sslv2Redirect DISABLED
set cache parameter -memLimit 0 -via "NS-CACHE-8.0: 1" -verifyUsing HOSTNAME_AND_IP -maxPostLen 0 -prefetchMaxPending 4294967294 -enableBypass YES
set cache contentGroup BASEFILE -relExpiry 86000 -maxResSize 256 -memLimit 2
set cache contentGroup DELTAJS -relExpiry 86000 -insertAge NO -maxResSize 256 -memLimit 1 -pinned YES
set aaa parameter -maxAAAUsers 5
add vpn sessionAction userAction -sessTimeout 20 -windowsClientType AGENT
add vpn sessionPolicy SessPolicy91 ns_true SessAction91
add vpn sessionPolicy SessPolicy92 ns_true SessAction92
add vpn sessionPolicy users "REQ.IP.SOURCEIP == 0.0.0.0 -netmask 0.0.0.0" userAction
add vpn sessionPolicy SessionPol91 ns_true SessionAct91
set aaa preauthenticationparameter -preauthenticationaction ALLOW -rule ns_true
bind aaa group sslvpn -userName vpn1
bind aaa group sslvpn -intranetIP 169.145.91.0 255.255.255.224
bind aaa group sslvpn -policy Auth91
bind aaa group sslvpn -policy SessionPol91
bind aaa group sslvpn -intranetApplication Intranet-Subnet-91
bind tunnel global ns_tunnel_cmpall_gzip
set lb sipParameters -addRportVip ENABLED
bind ssl service nshttps-67.97.253.91-443 -certKeyName ns-server-certificate
bind ssl service nsrpcs-67.97.253.91-3008 -certKeyName ns-server-certificate
bind ssl service nshttps-10.217.104.50-443 -certKeyName ns-server-certificate
bind ssl service nsrpcs-10.217.104.50-3008 -certKeyName ns-server-certificate
bind ssl service nshttps-169.145.91.240-443 -certKeyName ns-server-certificate
bind ssl service nsrpcs-169.145.91.240-3008 -certKeyName ns-server-certificate
bind ssl service nshttps-169.145.92.240-443 -certKeyName ns-server-certificate
bind ssl service nsrpcs-169.145.92.240-3008 -certKeyName ns-server-certificate
bind ssl service nshttps-169.145.91.239-443 -certKeyName ns-server-certificate
bind ssl service nsrpcs-169.145.91.239-3008 -certKeyName ns-server-certificate
bind ssl service nshttps-169.145.92.239-443 -certKeyName ns-server-certificate
bind ssl service nsrpcs-169.145.92.239-3008 -certKeyName ns-server-certificate
bind ssl service nshttps-10.217.104.54-443 -certKeyName ns-server-certificate
bind ssl service nsrpcs-10.217.104.54-3008 -certKeyName ns-server-certificate
bind ssl service nskrpcs-127.0.0.1-3009 -certkeyName ns-server-certificate
bind ssl service nshttps-127.0.0.1-443 -certkeyName ns-server-certificate
bind ssl service nsrpcs-127.0.0.1-3008 -certkeyName ns-server-certificate
bind ssl vserver vpn.citrixlabs.com -certkeyName citrixlabs.keypair
set ns hostName nsSecondary
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